

Basic principles of certification











Back to the definition



• Certification: mechanism for attesting, after independent and impartial verification, that a product or service meets a given norm or quality standard.

 Forest certification: voluntary process whereby an independent third party (the "certifier") assesses the quality of forest management and timber production against a set of requirements ("standards") predetermined by a public or private certification organization.



Certification basic principles



Third party audit

An independent

certification body

(accredited)

assesses an

organisation or a

company according

to a **specified**

protocol

Qualified auditors

The assessment or audit is performed by competent, independent and impartial auditors

Standard

The conformance
evaluation is
proceed as per the
requirements
specified in a
standard or a

referential

Voluntary

The organisation or

the company

requests to be

certified.

Certification initially

designed for

business

relationships



Content of a certification scheme





Standards

• Describing the requirements that an applicant company must comply with



Additional documents

• Specifying the requirements, special cases, interpretations



Description of the certification process

Defining the certification stages, the different audits and their method



Labelling and communication mechanism

• Describing the use of labels and logos, information made public, certificate references, etc.



Accreditation mechanism (usually)

• Ensuring the independence and the technical and organizational competence of a certification body and auditors



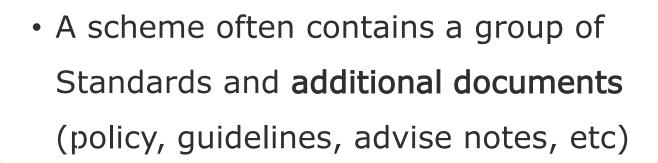


Standards



- Set of requirements that a company must comply with in
 - order to be certified
- Applying to specific situations / entities :
 - the activity (forest management vs timber processing)
 - the national context (legal / biological)
 - the nature of the entity (smallholder, group of entities...)

Additional documents



Document, established by consensus and approved by a recognised body, that provides for common and repeated use, rules, guidelines or characteristics for activities or their results, aimed at the achievement of the optimum degree of order in a given context.

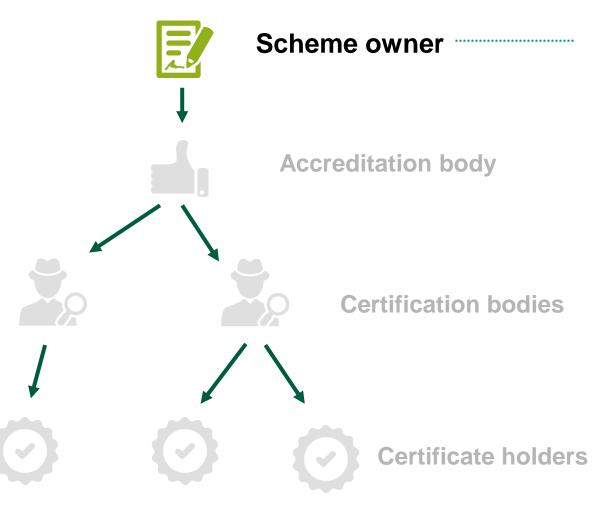
Standard (ISO guide 17021)







Certification actors



Also named "normative body", this is the entity that:

- owns the certification scheme
- is developing the set of rules (Standards and other documents) and the system



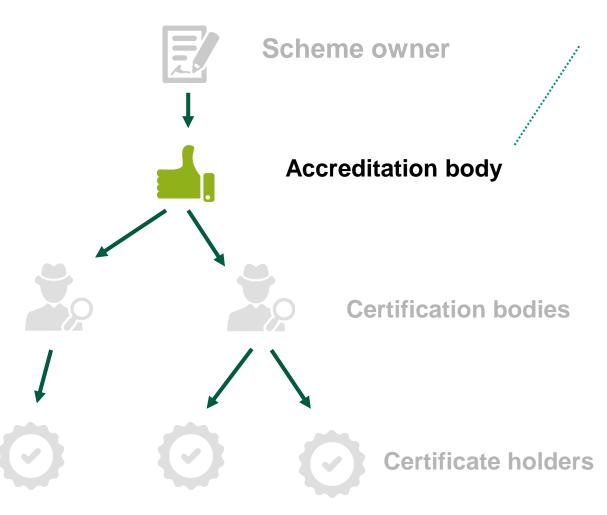








Certification actors



The organisation that **can accredit** other organisations as qualified to be **certification bodies** (CB). It means it:

- develops accreditation programs based on certification schemes requirements
- audits the CB (desk audit and on field)
 every years to ensure that their
 certification practices are conformed







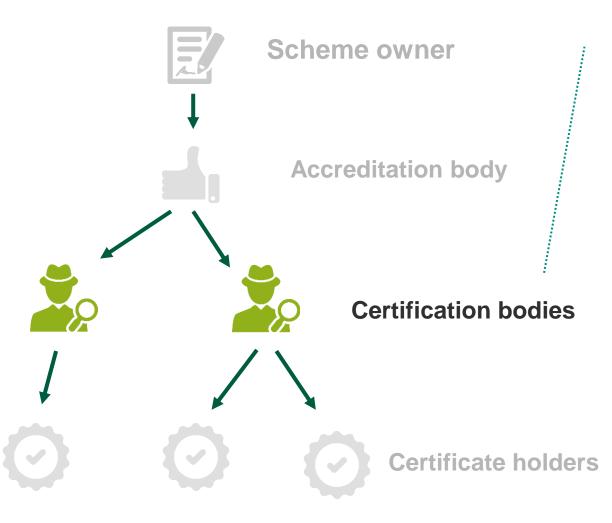








Certification actors



Organism that **will evaluate** the compliance against the set of rules (once accredited):

- defines organization and procedures to comply with schemes requirements
- Audits and certifies company
- Trains, manages and monitors auditors









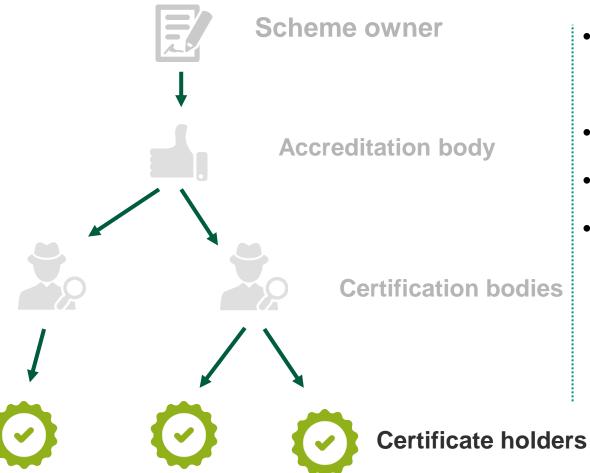








Certification actors



Organizations that request to be certified and:

- define procedures to comply with certification standards
- are undertaking the compliance evaluation
- receive a certificate
- use labels on products







What is certified?

SYSTEMS



PRODUCTS





Labelling in forestry schemes...



- Label to identify product coming from certified forests
- Claims to show products status as certified or as an eligible input

...and communication/transparency

- Public audit reports
- Certificate data and scope (database)
- Certification logo to promote certification process





Set up of the system:

- Specific standards with rules applying to Certification bodies
 - Who can be an auditor / a certification body & how they will be checked
 - Different audit types
 - What happens during an audit
 - > Consequences of non-conformances to standards (grading, delay to apply corrective measures, etc.)
 - Decision-making to grant certificates



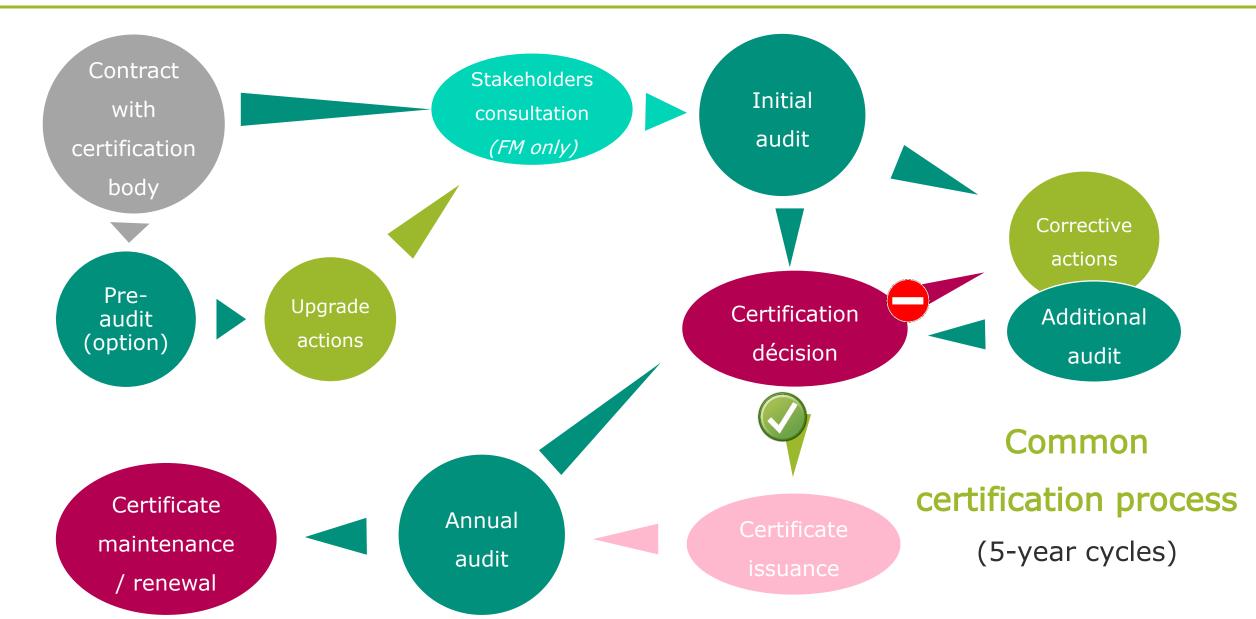


Set up of the system:

- Other institutional arrangements
 - Overall level of transparency (standards, procedures, scheme ownership, certificate holders, etc.)
 - Stakeholders' engagement (who can participate, when, how)
 - Appeals and complaints mechanisms
 - Procedures to avoid impartiality / conflicts of interest











Summary of differences that can be found across various certification systems:

- different set of requirements
- different scopes within regards to coverage of legal, social and environmental criteria
- different quality assurance systems
- different approaches to ensuring conformance among organisations (certificate-holders)
 which subscribe to the scheme
- different governance structures and oversight mechanisms
- different level of transparency and involvement of stakeholders and other interested parties
- different ability to control false claims, risk of mixing and improper implementation of requirements











